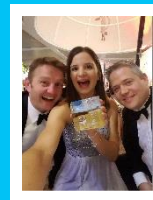


Monthly Performance Snapshot – November 2018



This monthly performance snapshot shows our performance over the last month:

- An estimated **59%** of all waste collected was recycled in November
- **xx%** of invoices received by us are paid within 10 days
- **99.66%** of rent due on council owned homes collected % excluding former tenant arrears.
- Thelma Hulbert Gallery sales for November: £6,496 up +12% on last November, April – November sales: £27,421. Up by nearly £5,000 / +12% on same period last year.
- Thelma Hulbert Gallery visitor figures: 911 up +13% on last November.

Latest headlines:

- Coastal Communities Fund Round 5 - The council's 'Access East Devon' bid has successfully passed stage one and we are now preparing a full stage two bid. Our project aims to deliver new connectivity, visibility and access across the East Devon coastline and will attract a wider breadth of visitors, benefit residents and support our local economy. Only a quarter of applicants have been invited to submit a full application to the fund which has a budget of approx. £40 million.
- Building Greater Exeter - Economic Development are founder partners of [Building Greater Exeter Programme](#) which is designed to support the construction sector to meet its skilled labour requirements, now, and in the future. The programme has 20 construction sector sponsors to date and has approved a number of projects for 2019. These include the delivery of a travelling Job Shop to advertise live vacancies; and facilitation of 'Adopt a School' which will see local schools matched with construction companies to provide career support and advice.
- Queen's Drive, Exmouth – The results of the HemingwayDesign survey to find out what people would like to see in the future at Queen's Drive, have now been published. Two key themes emerged from the survey which was completed by a total of 1,289 people of all ages from June to September this year. People want an attractive place for the young, old and in-between to spend leisure time together and they want to maximise the site's relationship with its high quality and natural environment. There was also a preference for more active evening events and recreational opportunities as well as creating relaxing and inspiring places to eat and drink throughout the day and evening. People are enthusiastic about regenerating Queen's Drive, with comments coming in such as:
 - 'Getting Exmouth talked about as the place to be'
 - 'Retain its character and not turn it into an identikit town'

- 'Make it a more lively place...'
- Queen's Drive, Exmouth – Road and car park works start on site - Contractors are now on site to deliver the first phase of the Queen's Drive project; the rerouting of Queen's Drive behind the Queen's Drive car park and the building of a new car park on the site of the former golf course. The new road will provide access to a brand new water sports centre, café and restaurant, new public space and beach access. Work is expected to complete in spring 2019.
- We exchanged contracts on a shared house, which will help us to house the homeless more quickly and cost effectively. 2 Community Development Workers from Housing ran a session at the Takeover Day on 'What Community Means to You'. Put new roofs on 20 sheltered bungalows in Burnside in Exmouth
- Seaton Wetlands scooped a bronze award at the Devon Tourism Award for small attraction of the year. (photo attached James Chubb, Elle Taylor and Cllr Marcus Hartnell) More info: <http://eastdevon.gov.uk/news/2018/12/seaton-wetlands-scoops-bronze-at-devon-tourism-awards/>
- The Countryside team has been granted £65,000 of Heritage Lottery funding for an exciting three year community wildlife project in Exmouth. The Wild Exmouth Project will start in the New Year. (photo attached Cllr Tom Wright, Cllr Jeff Trail, Tim Dafforn East Devon Countryside team at Hillcrest Community Nature Reserve) More info: <http://eastdevon.gov.uk/news/2018/10/innovative-wild-exmouth-project-to-benefit-from-65000-heritage-lottery-funding/>
- Four different performances have sold out at the Manor Pavilion Theatre during November including Variety By the Sea. Two performances of this year's pantomime Treasure Island have already sold out. The venue has also seen a large increase in sales of its own Gift Vouchers leading up to Christmas.
- There were 89 Food Hygiene Rating Scheme Inspections. Of which 19 dropped rating (1 down 4 places 1 down 3 places 8 down 2 places, and 9 down 1 place), 46 stayed on the same score and 24 increased (14 by 1 place, 7 by 2 places and 3 by 3 places).
- The car parks team processed 235 permits totalling £28,115. The CEO's served 161 PCN's to vehicles parked in contravention of restrictions. During November 2018 there were 119,910 car park transactions equating to £181,104 inc. VAT (Cash - £159,196 Card - £9,150 Parkmobile cashless - £12,758).